

SUMMARY

Theme: Prevention and resolution of interpersonal conflicts in law enforcement bodies (on the example of the Department of Ministry of internal affairs of Russia in Predgornyy district)

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Relevance of research topic. Conflicts in the structure of law enforcement bodies do not occur less frequently than in other state structures. The police officers have to deal with a huge variety of conflicts in their professional and service activities. However, the impact of the economic and political situation, insufficient level of social security, irregular work schedule, change of the mechanism of granting privileges give the teams the situation of anxiety, irritability, increased conflict, which in turn prevents efficiently perform duties. Current conditions give rise to interpersonal conflicts in the internal environment of the law enforcement bodies. Interpersonal conflicts often lead to negative behavior of employees of law enforcement bodies, such as a lack of respect for colleagues in the service, violation of discipline and the statutory order. The diversity and complexity of the conflicts faced by employees of law enforcement bodies oblige them well to understand the essence of these phenomena. Knowledge of the possible causes of collisions, the mechanism of their development and ways of prevention and resolution will determine the most optimal line of conduct towards the target.

Over time, the number of conflicts is growing, and there are new conflicts that require new forms and methods of prevention and resolution. Therefore, interpersonal conflicts in the law enforcement bodies require immediate intervention applied in the form of preventive measures and the use of permitting techniques to help resolve conflict in the police Department. Far enough developed an effective concept for professional conflict management in the police Department, representing the unity of methodological, theoretical and technological bases aimed at preventing and resolving interpersonal conflicts. Absence in the law enforcement bodies of the

conflictological services leads to the fact that the presence and growth of conflict-generating factors are not exposed as scientific analysis, and professional intervention of specialists in the management and resolution of conflicts. Lack of in-depth study of conflict resolution and psychology in law schools of the interior of Ministry of internal affairs of Russia with the literature focused on prescription idea about conflict phenomena, provides law enforcement officers a simplified impression of constructive conflict resolution.

The topic is relevant, as it concerns the important problem of conflicts in the structure of law enforcement bodies. Law enforcement bodies carry out the important task of ensuring the security of citizens. Unregulated growth of conflict is often destructive in nature and affects the quality performance of duties of the employees, it is therefore necessary to take measures for their prevention and resolution.

The purpose of the study is to develop recommendations for the prevention and resolution of interpersonal conflicts in the department of Ministry of internal affairs of Russia in Predgornyy district.

In connection with the intended purpose the author has formulated the **following tasks**:

- to determine the nature, types and stages of interpersonal conflict
- to study the specific features of the interpersonal conflicts in the staff of the internal Affairs bodies
- to study features of work of the Department of Ministry of internal affairs of Russia in Predgornyy district.
- to develop measures for the prevention and resolution of interpersonal conflicts among employees of Department of Ministry of internal affairs of Russia in Predgornyy district.

Theoretical and practical significance. The theoretical conclusions of the research can be useful as generalized information on this topic can be applied in further study of this problem, and is also used in the development of comprehensive programs in this field. The results of the study can be used in empirical research, conflictological monitoring, as well as in development of theoretical bases of increasing of psychological and conflictological competence of employees of internal Affairs bodies and their leaders.

Evidence of the **practical significance** of the obtained results are formulated conclusions and practical recommendations for the prevention and resolution of interpersonal conflicts in the internal Affairs bodies, which can be applied in the different departments of the Ministry of

internal Affairs, and in particular the Department of Ministry of internal affairs of Russia in Predgornyy district.

The result of our study was to develop recommendations for the prevention and resolution of interpersonal conflicts in the bodies of internal Affairs are as follows:

1. To take preventive measures before and after the occurrence of interpersonal conflicts.
2. Using sociological and psychological methods for preventing interpersonal conflicts.
3. Use effective methods and ways for constructive resolution of interpersonal conflicts.
4. To resolve interpersonal conflicts using alternative resolution methods.
5. To resolve conflicts with third party- head of department