

SUMMARY

The theme: «Gender conflict: concepts, types and methods of the settlement (the case of the JSC «Sobinbank. Branch «Stavropol»»)

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The relevance of the research work: At the present time, in the modern society most often conflicts began to arise, the object of which is gender. Thus in some cases, is of particular importance mismatch gender and sexual identity or gender dysphoria.

Modern processes of changes in the social life, the democratization of the society are accompanied by expansion of social contradictions, among which gender conflict occupies an important place.

Increase in the number of works in conflict resolution, sociology and psychology, in which various sexual and gender issues, demonstrates the growing interest of scientists to this section of psychological science.

In addition, issues related to the sex of the individual features and psychological differences, recently among the most actively discussed in society. This problem is in the study of many of today's social psychologists and conflict that anticipate reassess gender values. Disputes, occur controversy among scientists in many different directions of conflictology, psychology of gender, sociology, psychology of personality, child psychology , genderology .

The gender approach to the conflict resolution is the need for gender differences in personality characteristics and social behavior of parties to the conflict in the integration of gender stereotypes , which are constructed on the basis of submission of the conflicting parties about each other, and in expectation of appropriate behavior, as well as the correction of these representations and expectations, according to data research and practice communicating with a particular party, which is important for the organization in hiring and subsequent decisions during the conflicts that arise.

The research object is the gender conflict.

The research subject is the prevention and the settlement of gender conflicts in organization.

The research purpose is to reveal features of gender conflict and on this basis to identify the most effective ways of its resolution and prevention.

The research goals are:

1. To define the concept of gender and species. – должны быть в начале существительные (или если глагол, то с частицей to)
2. To consider the specifics of gender groups.
3. To identify the characteristics and causes of gender conflict.
4. To mark the degree of influence of gender stereotypes on the behavior of employees.
5. To consider gender and other conflicts that arise in the organization.
6. To develop recommendations for prevention and settlement of conflicts in the organization of gender.

The theoretical and the practical work significance is identified by the possibility of using methods of resolving and preventing gender conflicts in the organization for further development of the theory of gender and gender conflict, improving the organization of regulatory documents governing the emergence of gender and other collisions and implementation of recommendations for settlement and prevention of gender and other conflicts in the organization.

The work structure: an introduction, 2 chapters with 3 clauses in each, a conclusion and references with 97 resources. Total volume of the research work is 76 pages.