

SUMMARY

The theme: "The conflicts of objectives on civil service and the ways of their resolution".

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The relevance of the research work: In modern conditions of dynamically developing society a need for knowledge about the nature, the laws of development and the ways of conflict prevention generated. The need for conflict management in the organizational environment is up to date. Different conflicts can have a huge impact on the quality of activities. A conflict can lead to difficulties in the process of setting tasks and their execution. Any conflict is an important part of any society, as well as in the public administration, that's why it's necessary to understand the nature of this social phenomenon and be able to manage it. One of the main problems in the system of state service is the conflict of interest problem. This is due to the issues of the state civil service development, consolidation of principles of the civil service to the state and society, ethnical duties.

The research purpose is to find out the regularity of appearance and development of situations caused by conflicts of objectives and to create action-oriented recommendations for improvement of legal and organizational bases for different resolutions of conflicts provoked by employment-related and personal interests.

The research goals are:

- an examination of the conflict of interests essence and the revelation of its main reasons;
- a contemplation of the main aspects of the civil service activity;
- an examination of the conflicts of objectives on civil service;

- a consideration and comparison of the methods of the regulation of conflicts of objectives.

The research work structure: an introduction, 2 chapters with 4 clauses in each, a conclusion and references with 82 resources. Total volume of the research work is 40 pages.