SUMMURY

Theme: «The conflicts of law enforcement agencies with the population (for example of Department of Internal Affairs around the city Nalchik)»

Author: Glushpak M.V.

Supervisor: Miller Irina Sergeevna

68 pages, bibliographic titles 77

Key word: law enforcement agencies, professional deformation, professional communication, interaction of structures, employee, conflicts with the population, prevention of the conflicts.

Relevance of the research topic. Modern law-enforcement activity when performing the official functional duties faces mental and physical resets that, in turn, is connected with the increased responsibility of the employee for the actions.

These features of professional activity of law enforcement officers exert impact on personal characteristics and can lead to development of professional deformation of the identity of the employee.

Relevance of a subject of a research is also connected also with the fact that against the background of rather large number of the researches devoted to studying of problems of the conflictogenic factor in activity of law enforcement agencies, the question of impact of professional deformation on emergence of the conflicts with the population remains insufficiently studied.

The goal: development of recommendations about identification and prevention of the conflict situations with the population connected with development and manifestation of professional deformation of the identity of the law enforcement officer.

Purpose: research objective is development of recommendations about identification and prevention of the conflict situations with the population connected with development and manifestation of professional deformation of the identity of the law enforcement officer.

Tasks. For achievement of a goal of the real research solutions of the following tasks are required:
– to analyse the current state of a readiness of the conflicts and their factors in law enforcement agencies with the population;
– to allocate the factors influencing professional deformation of law enforcement officers;
– to reveal specifics of the conflicts with the population in activity of Department of Internal Affairs around the city Nalchik;
– to develop the program of recommendations and techniques allowing to reveal and prevent conflict situations of law enforcement officers to the city of Nalchik with the population.

**Theoretical and practical significance of the research.** The basic principles of scientific activity developed within as social sciences, and within natural and technical science. According to objectives we have applied the wide complex of various methods of a research directed to studying of the main conditions, factors, criteria, indicators and levels of an assessment of the prevention of professional deformation of employees of law-enforcement activity.

**The results of the research.** In the conducted thesis study, we solved all the tasks.

**Recommendations.** Control of emotions, management of time, change of a situation, physical exercises, professionalism development, expansion of a circle of contacts to ask for the help the expert, the family.